Go to First Alliance Bank website and click on Internet Banking Tab

Click on Forgot password as Highlighted in RED

New page will open as shown below, key-in your respective User ID and click on Submit button

FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Reset Password	27-07-2018 17:16:25

Existing Customer ◉

User ID: guptavikas

Cancel   Submit

One Time Password (OTP) will be send to your registered mobile number

FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Mobile OTP Verification	27-07-2018 17:17:27

Mobile OTP Verification

An "**O**ne **T**ime **P**assword" has been generated and dispatched to your mobile number for this transaction. Kindly enter the One Time Password in the field below for this transaction to proceed. The One Time Password is only valid for the next 5 minutes.

Reference Number: 490389979588232

Enter One Time Password*:

Submit   Resend OTP

key-in the received OTP under Password and click on Submit button

Answer the Security asked questions

Choose option for changing password as Login Password, key-in new password which you want to keep for login and confirm the same password via key –in again and click on Submit button.

FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Reset Password   27-07-2018 17:19:02

User ID : guptavikas

Change Option : [Login Password ▼]

New Password : [   ]

Confirm New Password: [   ]

+ Login Password Policy

+ Transaction Password Policy

☑ Use virtual keyboard

☑ Click here to enter by hovering

(	%	=	*	_	!	&	.	-	)	$	#	@	?	+	9	1	8
b	j	h	m	k	w	d	s	e	l						3	6	5
p	z	v	y	i	x	g	r	u							2	7	4

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FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Confirm New Password: [   ]

+ Login Password Policy

+ Transaction Password Policy

☑ Use virtual keyboard

☑ Click here to enter by hovering

(	%	=	*	_	!	&	.	-	)	$	#	@	?	+	9	1	8
b	j	h	m	k	w	d	s	e	l						3	6	5
p	z	v	y	i	x	g	r	u							2	7	4
t	a	q	c	n	o	f										0	

| Upper | Delete | Clear All | Not Mixed |

[Clear] [Change]

Choose option for changing password as Transaction Password, key-in new password which you want to keep for login and confirm the same password via key –in again and click on Submit button.

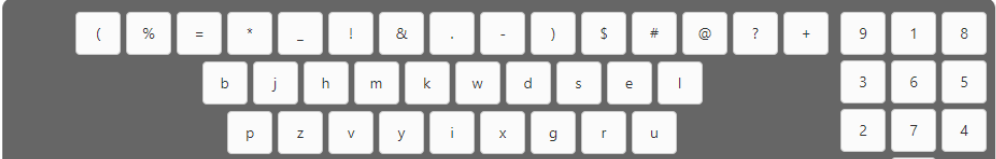# FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Reset Password

27-07-2018 17:19:02

User ID : guptavikas

Change Option : Transaction Password ▼

New Password :

Confirm New Password:

+ Login Password Policy

+ Transaction Password Policy

☑ Use virtual keyboard

☑ Click here to enter by hovering

(	%	=	*	_	!	&	.	-	)	$	#	@	?	+	9	1	8
b	j	h	m	k	w	d	s	e	l	3	6	5
p	z	v	y	i	x	g	r	u	2	7	4